INFINITY ICE EFFECT I

Dual-Function E-LIGHT Hair Removal & Skin Rejuvenation System

USER MANUAL

MODEL T011C	POWERED BY ELŌS ME®

Read this manual in full before first use. Retain it for future reference.

01 About this manual

This manual provides the information required to operate, clean, store and troubleshoot the Elōs Me® Infinity Ice Effect I (T011C) safely. It replaces informal operating notes and should be supplied with the device whenever ownership is transferred.

> IMPORTANT This device emits intense pulsed E-LIGHT energy for hair removal and skin rejuvenation. Incorrect use may cause skin injury, eye discomfort or equipment damage. Follow the stated precautions and do not improvise treatment settings.

Signal words used

Signal	Meaning
DANGER	Indicates a hazard that may cause serious injury if not avoided.
WARNING	Indicates a potentially hazardous condition requiring strict attention.
NOTICE	Indicates information that prevents equipment damage or poor performance.
TIP	Provides practical guidance for efficient operation.

Document identification

Item	Details
Product	Elōs Me® Infinity Ice Effect I
Model	T011C
Document	Professional User Manual
Revision	01 - June 2026
Language	English

Contents

01 About this manual

02 Product overview

03 Safety information

04 Before first use

05 Operating instructions

06 Treatment planning

07 Care and maintenance

08 Troubleshooting

09 Technical specifications

10 Warranty and support

02 Product overview

The T011C is a mains-powered, dual-function E-LIGHT device intended for cosmetic hair reduction and skin rejuvenation in the home environment. A single 4 cm² treatment window and an integrated Ice-Cooling system serve all four available treatment modes, which are selected using the top button on the device's LCD screen.

INTENDED USE For cosmetic hair reduction and skin rejuvenation on compatible skin and hair types only. The device is not a medical treatment and must not be used to diagnose or treat disease.

Dual-function design

- Hair removal mode (HR): targets the hair follicle to progressively inhibit regrowth over repeated sessions.
- Skin rejuvenation mode (SR): uses a targeted wavelength range to support a smoother, more even-toned complexion. Can be applied to the same areas as hair removal.
- Suitable for both men and women, and unisex by design.
- Users with darker skin tones should begin at the lowest energy level and adjust gradually.

Main controls and indicators

The T011C is controlled through its LCD screen (which houses the touch power button and mode selection button) and a flash button on the handle. Green indicator lights surrounding the LCD screen signal readiness to fire.

Control / indicator	Function
LCD screen	Shows active mode, energy level and status information.
Top button (LCD screen)	Cycles through the four treatment modes: HR, HR+Cooling, SR, SR+Cooling.
Touch power button (LCD screen)	Powers the device on/off; cycles through energy levels during operation.
Flash button (handle)	Triggers a single pulse in manual mode; held 4-5 s to activate/deactivate automatic mode.
Green indicator lights (around LCD)	Flash to confirm the device has recharged and is ready to deliver the next pulse.
Blue indicator light	Confirms that the Ice-Cooling function is active in the selected mode.
Treatment window (4 cm²)	Must sit flat against clean, dry skin during every pulse.
Ventilation openings	Dissipate heat during operation; keep unobstructed at all times.

Four treatment modes

Use the top button on the LCD screen to cycle through the four modes. The active mode is shown on the display; a blue indicator light confirms that Ice-Cooling is engaged.

Mode	Description
Hair Removal (HR)	Standard E-LIGHT treatment for all body areas.
Hair Removal + Cooling	Adds integrated ice-cooling for greater comfort at higher energy levels or on sensitive skin.
Skin Rejuvenation (SR)	Activates SR mode for skin tone and texture improvement. Apply to the same areas as hair removal.
Skin Rejuvenation + Cooling	SR mode with integrated ice-cooling for additional comfort.

03 Safety information

Do not use this device

- On individuals under 16 years of age.
- On active, inflamed, infected, injured, sunburned or otherwise compromised skin in the treatment area.
- If you have a known photosensitivity condition, unless a qualified healthcare professional has confirmed that use is appropriate.
- If you have an implanted electronic medical device (e.g. a pacemaker) or any condition for which E-LIGHT treatment may be contraindicated.
- Directly over tattoos, permanent make-up, dark moles, birthmarks, skin tags or other heavily pigmented areas — these may absorb excessive energy.
- Near the eyes, on the eyelids, on the nipples, inside the nostrils or ears, on the neck over the thyroid area, or on mucosal/internal genital tissue.

EYE SAFETY Never look directly into the treatment window or fire a pulse into open air. Keep the treatment window fully in contact with the skin during each pulse, and never aim the device at the eyes.

Important considerations

- Not tested on pregnant women — consult a healthcare professional before use.
- Avoid treatment near the eyes, neck or nipples — skin in these areas is highly sensitive.
- Do not treat moles or skin tags — cover them with a white sticker or cosmetic pencil before treatment.
- Use manual mode near sensitive areas such as moles or skin tags; do not use automatic mode in these zones.
- If inflammation or swelling persists beyond 24 hours, discontinue use until the area has fully resolved.

General operating warnings

- Do not block or obstruct the device vents during operation.
- Keep the device, plug and cable away from water and moisture at all times.
- Never use in flammable, explosive or oxygen-enriched environments.
- Remove all metallic accessories (rings, bracelets, piercings) from the treatment area before use.
- Operate only in a well-ventilated room, ideally below 25°C (77°F).
- Do not use a damaged cable, plug, housing or treatment window. Do not disassemble the device.
- Keep the device out of the reach of children. Do not leave it connected to power while unattended.

Skin response

Temporary warmth, mild redness or a brief tingling sensation may occur during or after treatment. Stop treatment immediately if you experience intense pain, blistering, marked swelling, persistent redness or any unexpected reaction.

STOP USE If irritation or swelling remains after 24 hours, do not repeat treatment. Seek medical advice if symptoms are severe, worsening, or accompanied by blistering.

04 Before first use

Unpack and inspect

1. Confirm that the device, power cable and eye protection are present.
2. Inspect all components for visible damage.
3. Verify that the treatment window is clean and free of cracks or chips.
4. Retain the packaging for protected transport and storage.

Patch test

Perform a small-area patch test before treating a new body area or using a higher energy level. Prepare a small section of skin, select the lowest energy level, apply one pulse and wait 24 hours. If no adverse reaction develops, continue treatment at the lowest effective level and increase gradually.

> IMPORTANT Do not start at a high setting on untreated skin. Increase energy only when the lower setting has been well tolerated.

Prepare the treatment area

- Shave the treatment area before each session. Do not wax, epilate or tweeze immediately before treatment — E-LIGHT requires pigment in the hair root.
- Clean the skin and dry it completely. Remove cosmetics, deodorant, creams, oils and self-tanning products.
- Cover small dark moles or skin tags with an opaque white cosmetic pencil or white adhesive patch; do not pulse directly over them.
- Avoid treatment on recently tanned or sunburned skin. Do not use artificial tanning products immediately before treatment.

Selecting a treatment mode

Use the top button on the LCD screen to select the appropriate mode before each session. If you are new to the device, begin in standard Hair Removal mode and add cooling or switch to SR mode only once you are familiar with how your skin responds.

05 Operating instructions

Power up and select mode

1. Insert the power cable into the device and connect it to a compatible power outlet.
2. Press and hold the touch power button on the LCD screen for 2-3 seconds until the device turns on.
3. Press the top button on the LCD screen to cycle through the four treatment modes. Stop at the desired mode.
4. Press the touch power button briefly to cycle through the available energy levels.
5. Begin at the lowest level. If no tingling or discomfort is felt, increase to the highest comfortable level.

ENERGY SELECTION The highest setting is not automatically the best setting. Use the highest level that remains comfortable and produces no adverse skin response. Cooling modes can make higher levels more comfortable — still increase gradually and observe your skin's response.

Manual mode

Place the treatment window flat against clean, dry skin. When the green indicator lights around the LCD screen flash, press the flash button on the handle to emit a single pulse. Repeat 2-3 times per area for optimal results. Wait for the green lights to flash again before delivering the next shot, then move to the adjacent area using a consistent, non-overlapping pattern.

Automatic mode

Press and hold the flash button on the handle for 4-5 seconds until two beeps confirm activation. Place the treatment window flat against the skin: the device will emit pulses automatically on skin contact. Hold in place for 2-3 pulses per area before moving to the next section. To return to manual mode, press and hold the flash button again for 4-5 seconds until two beeps are heard.

TECHNIQUE Do not hold the device stationary while multiple automatic pulses fire on the same point. Glide or reposition the treatment window after each pulse. Use manual mode near sensitive areas such as moles or skin tags.

Skin rejuvenation mode (SR)

Activate SR mode by pressing the top button on the LCD screen until 'SR' appears on the display. Once active, place the treatment window on the skin and press the flash button as in manual mode. SR mode can be applied to the same areas as hair removal. Combine with cooling by selecting the SR+Cooling mode for added comfort.

After treatment

- Switch off the unit by pressing and holding the power button.
- Disconnect the plug from the wall outlet, then from the device.
- Allow the unit to cool before cleaning or storage.

- Avoid irritating products, hot baths, saunas and strong sun exposure on the treated area immediately after use.

06 Treatment planning

Hair grows in cycles, and E-LIGHT is most effective when hair is in the active growth (anagen) phase. This cycle varies by individual and treatment area, which is why repeated sessions over several months are required to progressively weaken each hair root until regrowth is permanently inhibited.

Recommended treatment schedule

Period	Frequency	Purpose
Month 1	Every 3-5 days	Initial intensive phase
Month 2	Weekly	Progressive reduction phase
Month 3	Every 15 days	Consolidation phase
Month 4 onward	Every 30 days, as needed	Maintenance of results, until permanent removal

EXPECTED RESULTS Permanent hair removal is a gradual process. Do not expect immediate or identical results across all areas. Individuals with blond, grey or red hair may require up to twice the number of sessions compared to those with dark hair, and full treatment may take 6-12 months.

Treatment record

Record the date, body area, mode and energy setting used. This helps maintain appropriate intervals and identify the lowest effective setting for each area.

Date	Area	Mode	Energy level	Skin response / notes

Practical guidance

- Treat clean, dry skin at similar intervals rather than repeating a session early.
- If an area remains sensitive, postpone the next session until the skin has fully recovered.
- Do not increase energy solely because results are gradual — treatment consistency matters more than excessive intensity.
- Skin rejuvenation (SR) sessions may be interspersed with hair removal sessions on the same area without affecting the hair-removal schedule.
- If using a Cooling mode, higher energy levels may feel more comfortable — still increase gradually and observe your skin’s response.

07 Care and maintenance

Cleaning after each session

1. Switch off and unplug the device. Allow it to cool completely.

2. Wipe the housing with a soft, dry or slightly damp lint-free cloth.

3. Clean the treatment window gently with a soft lint-free cloth. If required, use a small amount of 70% isopropyl alcohol on the cloth; never pour liquid onto the device.

4. Allow all surfaces to dry completely before storage.

> DO NOT Do not immerse the device, rinse it under running water, use abrasive cleaners, scrape the treatment window or insert objects into the vents.

Inspection

Check	Action
Treatment window	Stop use if cracked, chipped, deeply scratched or permanently clouded.
Power cable	Replace through authorised support if insulation, plug or connector is damaged.
LCD screen and buttons	If unresponsive or showing abnormal readings, discontinue use and contact support.
Green indicator lights	If the lights fail to flash after powering on, contact support.
Ventilation	Remove surface dust with a dry soft brush; do not open the housing.

Storage and transport

- Disconnect from power and allow the device to cool.
- Store in a clean, dry place away from direct sunlight, moisture and excessive dust.
- Protect the treatment window from impact.
- Do not wrap the cable tightly around the device.
- For transport, use the original packaging or an equivalent protective case.

Service

The T011C contains no user-serviceable internal parts. Do not open or modify the housing. Contact customer support for assessment if the device has been dropped, exposed to liquid, or shows abnormal operation.

08 Troubleshooting

Symptom	Possible cause	Corrective action
No power	Power cord not securely connected; outlet unavailable.	Reconnect both ends securely. Test the outlet with another appliance.
Device won't turn on	Power button not held long enough.	Press and hold the touch power button on the LCD screen for at least 2-3 seconds.
Level indicator flashing	Cartridge not properly installed.	Switch off, unplug and reseat the cartridge securely.
Green lights do not flash	Device still recharging between pulses.	Wait for the green indicator lights around the LCD to flash before pressing the flash button.
No pulse is emitted	Treatment window not fully contacting skin.	Place the window flat and perpendicular to clean, dry skin.
Automatic mode does not activate	Flash button not held long enough.	Press and hold the flash button on the handle for 4-5 seconds until two beeps are heard.
Mode does not change	Top button not pressed correctly.	Press the top button on the LCD screen to cycle through the four available modes.
Device switches off	Normal inactivity timeout.	The unit shuts down after approximately 5 minutes of inactivity. Restart as described.
Device becomes unusually hot	Vent blocked or room too warm.	Stop use, unplug, clear the vents and allow the device to cool in a room below 25°C.
Unexpected smell, sound or visible damage	Possible electrical or component fault.	Stop use immediately, unplug and contact customer support.

SUPPORT REQUIRED Do not continue using the device if troubleshooting does not restore normal operation, or if any safety-related fault is suspected.

Before contacting support

- Record the model number: T011C.
- Note the serial number shown on the product label.
- Describe the indicator status, selected mode/level and the sequence leading to the fault.
- Provide proof of purchase and clear photographs or video if requested.

09 Technical specifications

Parameter	Specification
Model	T011C
Product type	Dual-function E-LIGHT hair removal and skin rejuvenation device
Display	Integrated LCD screen with mode, energy level and status indicators
Indicator lights	Green ready lights around LCD screen; blue cooling-active indicator
Power supply	100-240V AC, 50/60Hz (universal voltage)
Maximum energy density	Up to 19 J/cm²
Energy levels	Multiple adjustable levels
Treatment window area	4 cm²
Hair removal (HR) spectrum	550-1200 nm
Skin rejuvenation (SR) spectrum	530-750 nm
Treatment modes	4: Hair Removal, Hair Removal + Cooling, Skin Rejuvenation, Skin Rejuvenation + Cooling
Pulse repetition rate	Up to 1.1 Hz (approximately one pulse every 0.9 seconds)
Lamp capacity	Approximately 350,000 HR flashes + 100,000 SR flashes; unlimited-pulse guarantee for 6 years
Device dimensions	182 × 78 × 151 mm (7.17 × 3.07 × 5.94 in)
Package size	231 × 191 × 93 mm (9.09 × 7.52 × 3.66 in)
Weight	Approximately 1.1 kg (2.43 lb)
Operating temperature	-20°C to +50°C (-4°F to +122°F)
Recommended operating room temperature	Below 25°C (77°F)
Automatic shut-off	After approximately 5 minutes of inactivity
Warranty	6 years, subject to applicable warranty terms and proof of purchase

ELECTRICAL COMPATIBILITY The universal voltage rating does not replace the need for a compatible plug and a safe local mains supply. Use only the supplied or approved power cable.

Product identification

The model, serial number and electrical rating are shown on the product label. Do not remove or obscure this label. Quote the model and serial number in all service requests.

10 Warranty and support

Limited warranty

The device carries a 6-year warranty, including an unlimited-pulse guarantee for the lamp. Coverage, exclusions, geographic availability and service procedure are governed by the warranty terms supplied at the time of purchase. Proof of purchase and the product serial number may be required.

Damage caused by misuse, unauthorised repair, liquid ingress, impact, incorrect power supply, failure to follow this manual, or normal cosmetic wear may be excluded, subject to applicable consumer law.

Customer support

Channel	Details
Email	hello@elosme.com
Website	www.elosme.com

End-of-life disposal

Do not dispose of electrical equipment with unsorted household waste where separate collection is available. Follow local requirements for electronic equipment and packaging disposal.

KEEP THIS MANUAL Store this document with the device. When lending, selling or transferring the product, include the complete manual and all safety information.

Elōs Me® Infinity Ice Effect I

INFINITY ICE EFFECT I ● T011C

Professional User Manual | Revision 01

This product complies with applicable international safety standards. © Elōs Me®. All rights reserved. No part of this guide may be reproduced without prior written permission. Product specifications may be revised without notice.