INFINITY ICE EFFECT II

Dual-Action E-LIGHT Hair Removal & Skin Rejuvenation System

USER MANUAL

MODEL T012C	POWERED BY ELŌS ME®

Read this manual in full before first use. Retain it for future reference.

01 About this manual

This manual provides the information required to operate, clean, store and troubleshoot the Elõs Me® Infinity Ice Effect II (T012C) safely. It replaces informal operating notes and should be supplied with the device whenever ownership is transferred.

> IMPORTANT This device emits intense pulsed E-LIGHT energy for hair removal and skin rejuvenation. Incorrect use may cause skin injury, eye discomfort or equipment damage. Follow the stated precautions and do not improvise treatment settings.

Signal words used

Signal	Meaning
DANGER	Indicates a hazard that may cause serious injury if not avoided.
WARNING	Indicates a potentially hazardous condition requiring strict attention.
NOTICE	Indicates information that prevents equipment damage or poor performance.
TIP	Provides practical guidance for efficient operation.

Document identification

Item	Details
Product	Elõs Me® Infinity Ice Effect II
Model	T012C
Document	Professional User Manual
Revision	02 - June 2026 (corrects dual-action description)
Language	English

Contents

01 About this manual
02 Product overview
03 Safety information
04 Before first use
05 Operating instructions
06 Treatment planning
07 Care and maintenance
08 Troubleshooting
09 Technical specifications
10 Warranty and support

02 Product overview

The T012C is a mains-powered E-LIGHT device intended for cosmetic hair reduction and skin rejuvenation in the home environment. A single light source, combining two wavelength ranges, and an integrated Ice-Freezing cooling system deliver both functions together in every pulse.

> INTENDED USE For cosmetic hair reduction and skin rejuvenation on compatible skin and hair types only. The device is not a medical treatment and must not be used to diagnose or treat disease.

Simultaneous dual-action design

The T012C delivers hair removal (HR) and skin rejuvenation (SR) at the same time in every pulse, using a single light source that combines both wavelength ranges. There is no mode to select: both functions activate together each time the device is fired against the skin.

- Hair removal action: targets the hair follicle to progressively inhibit regrowth over repeated sessions.
- Skin rejuvenation action: works in the same pulse to support a smoother, more even-toned complexion.
- Suitable for both men and women, and unisex by design.
- Users with darker skin tones should begin at the lowest energy level and adjust gradually.

Main controls and indicators

The T012C is operated entirely through its touch power button and integrated LCD display, which reports the selected energy level (1-10) and a running pulse counter.

Control / indicator	Function
LCD display	Shows selected energy level (1-10) and cumulative pulse count. Hair removal and skin rejuvenation operate together at all times; there is no separate mode indicator or mode selection.
Touch power button	Power on/off and energy-level adjustment.
Fire button (manual mode)	Triggers a single combined pulse when pressed with the lamp window against the skin.
Shutter button (automatic mode)	Activates continuous automatic pulsing on skin contact.
Main lamp window (4 cm^2)	Primary treatment window for body areas; must sit flat against clean, dry skin.
Magnetic facial precision unit (2 cm^2)	Snaps onto the main window for precise treatment of small areas such as the upper lip, chin and jawline.
Ventilation openings	Dissipate heat from the lamp and cooling system; keep unobstructed during operation.

Ice-Freezing cooling system

An integrated cooling element keeps the lamp window at a reduced temperature throughout the session, supporting both the hair removal and skin rejuvenation actions at once. This lowers the skin's surface temperature during each pulse, which reduces heat-related discomfort and redness and allows the device to be used at higher, more effective energy levels with greater comfort.

03 Safety information

Do not use this device

- On individuals under 16 years of age.
- On active, inflamed, infected, injured, sunburned or otherwise compromised skin in the treatment area.
- If you have a known photosensitivity condition, unless a qualified healthcare professional has confirmed that use is appropriate.
- If you have an implanted electronic medical device (e.g. a pacemaker) or any condition for which E-LIGHT treatment may be contraindicated.
- Directly over tattoos, permanent make-up, dark moles, birthmarks, skin tags or other heavily pigmented areas — these may absorb excessive energy.
- Near the eyes, on the eyelids, on the nipples, inside the nostrils or ears, on the neck over the thyroid area, or on mucosal/internal genital tissue.

> EYE SAFETY Never look directly into the light window or fire a pulse into open air. Keep the light window fully in contact with the skin during each pulse, and never aim the device at the eyes.

Important considerations

- Not tested on pregnant women — consult a healthcare professional before use.
- Avoid treatment near the eyes, neck or nipples — skin in these areas is highly sensitive.
- Do not treat moles or skin tags — cover them with a white sticker or cosmetic pencil before treatment.
- If inflammation or swelling persists beyond 24 hours, discontinue use until the area has fully resolved.

General operating warnings

- Do not block or obstruct the device vents during operation.
- Keep the device, plug and cable away from water and moisture at all times.
- Never use in flammable, explosive or oxygen-enriched environments.
- Remove all metallic accessories (rings, bracelets, piercings) from the treatment area before use.
- Operate only in a well-ventilated room, ideally below 25°C (77°F).
- Do not use a damaged cable, plug, housing or lamp window. Do not disassemble the device.

- Keep the device out of the reach of children. Do not leave it connected to power while unattended.

Skin response

Temporary warmth, mild redness or a brief tingling sensation may occur during or after treatment. Stop treatment immediately if you experience intense pain, blistering, marked swelling, persistent redness or any unexpected reaction.

> STOP USE If irritation or swelling remains after 24 hours, do not repeat treatment. Seek medical advice if symptoms are severe, worsening, or accompanied by blistering.

04 Before first use

Unpack and inspect

1. Confirm that the device, power cable, magnetic facial precision unit and eye protection are present.
2. Inspect all components for visible damage.
3. Verify that the main lamp window and facial adapter are clean and free of cracks or chips.
4. Retain the packaging for protected transport and storage.

Patch test

Perform a small-area patch test before treating a new body area or using a higher energy level. Prepare a small section of skin, select the lowest energy level, apply one pulse and wait 24 hours. If no adverse reaction develops, continue treatment at the lowest effective level and increase gradually.

> IMPORTANT Do not start at a high setting on untreated skin. Increase energy only when the lower setting has been well tolerated.

Prepare the treatment area

- Shave the treatment area before each session. Do not wax, epilate or tweeze immediately before treatment — E-LIGHT requires pigment in the hair root.
- Clean the skin and dry it completely. Remove cosmetics, deodorant, creams, oils and self-tanning products.
- Cover small dark moles or skin tags with an opaque white cosmetic pencil or white adhesive patch; do not pulse directly over them.
- Avoid treatment on recently tanned or sunburned skin. Do not use artificial tanning products immediately before treatment.

Choosing the right attachment

Attachment	Window size	Typical use
Main lamp window	4 cm^2	Larger body areas such as legs, arms, chest, back and bikini line.

Attachment	Window size	Typical use
Magnetic facial precision unit	2 cm²	Small, detailed areas such as the upper lip, chin and jawline.

05 Operating instructions

Power up and set the energy level

1. Insert the power cable into the device and connect it to a compatible power outlet.
2. Press and hold the touch power button for 2-3 seconds until the LCD display illuminates.
3. Press the power button briefly to cycle through the 10 available energy levels, shown on the LCD.
4. Begin at the lowest level. If no tingling or discomfort is felt after the patch test, you may move up to the highest comfortable level.

Hair removal and skin rejuvenation are applied together automatically with every pulse — there is no mode to select.

> ENERGY SELECTION The highest setting is not automatically the best setting. Use the highest level that remains comfortable and produces no adverse skin response.

Manual mode

Place the lamp window flat against clean, dry skin. When the green indicator light flashes, press the fire button to emit a single combined pulse. Repeat 2-3 times per area for optimal results, then move to the adjacent area using a consistent, non-overlapping pattern.

Automatic mode

Press and hold the shutter button for 2-3 seconds until two beeps confirm activation. With the device powered on, place the lamp window flat against the skin: the device will emit pulses automatically on contact. Hold in place for 2-3 shots before gliding to the next section. To return to manual mode, press and hold the shutter button again for 2-3 seconds.

> TECHNIQUE Do not hold the device stationary while multiple automatic pulses fire on the same point. Glide or reposition the lamp window after each pulse.

Facial adapter

Attach the magnetic facial precision unit directly onto the main lamp window for facial treatments. The smaller 2 cm² window allows for accurate application around the upper lip, chin and jawline without affecting surrounding areas. Always confirm the adapter is firmly seated before use — the level indicator will flash if it is not correctly attached.

After treatment

- Switch off the unit by pressing and holding the power button.
- Disconnect the plug from the wall outlet, then from the device.

- Allow the unit to cool before cleaning or storage.
- Avoid irritating products, hot baths, saunas and strong sun exposure on the treated area immediately after use.

06 Treatment planning

Hair grows in cycles, and E-LIGHT is most effective when hair is in the active growth (anagen) phase. This cycle varies by individual and treatment area, which is why repeated sessions over several months are required to progressively weaken each hair root until regrowth is permanently inhibited. Because skin rejuvenation is applied together with every hair removal pulse, no separate schedule is needed for the rejuvenation action.

Recommended treatment schedule

Period	Frequency	Purpose
Month 1	Every 3-5 days	Initial intensive phase
Month 2	Weekly	Progressive reduction phase
Month 3	Every 15 days	Consolidation phase
Month 4 onward	Every 30 days, as needed	Maintenance of results, until permanent removal

EXPECTED RESULTS Permanent hair removal is a gradual process. Do not expect immediate or identical results across all areas. Individuals with blond, grey or red hair may require up to twice the number of sessions compared to those with dark hair, and full treatment may take 6-12 months.

Treatment record

Record the date, body area, attachment and energy setting used. This helps maintain appropriate intervals and identify the lowest effective setting for each area.

Date	Area	Energy level	Skin response / notes

Practical guidance

- Treat clean, dry skin at similar intervals rather than repeating a session early.
- If an area remains sensitive, postpone the next session until the skin has fully recovered.
- Do not increase energy solely because results are gradual — treatment consistency matters more than excessive intensity.

07 Care and maintenance

Cleaning after each session

1. Switch off and unplug the device. Allow it to cool completely.
2. Remove the magnetic facial precision unit, if attached.
3. Wipe the housing with a soft, dry or slightly damp lint-free cloth.
4. Clean the lamp window and facial adapter gently with a soft lint-free cloth. If required, use a small amount of 70% isopropyl alcohol on the cloth; never pour liquid onto the device.
5. Allow all surfaces to dry completely before reassembly or storage.

> DO NOT Do not immerse the device, rinse it under running water, use abrasive cleaners, scrape the lamp window or insert objects into the vents.

Inspection

Check	Action
Lamp window	Stop use if cracked, chipped, deeply scratched or permanently clouded.
Facial adapter	Ensure it is clean, correctly seated and free from damage.
Power cable	Replace through authorised support if insulation, plug or connector is damaged.
Ventilation	Remove surface dust with a dry soft brush; do not open the housing.
LCD display	If the display does not respond or shows abnormal readings, discontinue use and contact support.

Storage and transport

- Disconnect from power and allow the device to cool.
- Store in a clean, dry place away from direct sunlight, moisture and excessive dust.
- Protect the lamp window and facial adapter from impact.
- Do not wrap the cable tightly around the device.
- For transport, use the original packaging or an equivalent protective case.

Service

The T012C contains no user-serviceable internal parts. Do not open or modify the housing. Contact customer support for assessment if the device has been dropped, exposed to liquid, or shows abnormal operation.

08 Troubleshooting

Symptom	Possible cause	Corrective action
No power	Power cord not securely connected; outlet unavailable.	Reconnect both ends securely. Test the outlet with another appliance.
Device won't turn on	Power button not held long enough.	Press and hold the touch power button for at least 2-3 seconds.

Symptom	Possible cause	Corrective action
Level indicator flashing	Facial adapter not properly installed.	Switch off, unplug and reseat the magnetic facial precision unit.
No pulse is emitted	Lamp window not fully contacting skin.	Place the window flat and perpendicular to clean, dry skin.
Automatic mode does not activate	Shutter button not held long enough.	Press and hold for 2-3 seconds until two beeps are heard.
Device switches off	Normal inactivity timeout.	The unit shuts down automatically after approximately 5 minutes of inactivity. Restart as described.
Device becomes unusually hot	Vent blocked or room too warm.	Stop use, unplug, clear the vents and allow the device to cool in a room below 25°C.
Unexpected smell, sound or visible damage	Possible electrical or component fault.	Stop use immediately, unplug and contact customer support.

SUPPORT REQUIRED Do not continue using the device if troubleshooting does not restore normal operation, or if any safety-related fault is suspected.

Before contacting support

- Record the model number: T012C.
- Note the serial number shown on the product label.
- Describe the indicator status, selected energy level and the sequence leading to the fault.
- Provide proof of purchase and clear photographs or video if requested.

09 Technical specifications

Parameter	Specification
Model	T012C
Product type	Dual-action E-LIGHT hair removal and skin rejuvenation device (simultaneous, single-step operation)
Display	Integrated Smart LCD screen (energy level, pulse counter)
Power supply	100-240V AC, 50/60Hz (universal voltage)
Maximum energy density	Up to 23 J/cm²
Energy levels	10 adjustable levels
Main lamp window area	4 cm²

Parameter	Specification
Facial precision unit area	2 cm² (magnetic attachment)
Hair removal (HR) spectrum	550-1200 nm (emitted simultaneously with SR spectrum)
Skin rejuvenation (SR) spectrum	530-750 nm (emitted simultaneously with HR spectrum)
Pulse repetition rate	Up to 1.1 Hz (approximately one pulse every 0.9 seconds)
Lamp capacity	Approximately 400,000 flashes; unlimited-pulse guarantee for 6 years
Dimensions	182 × 78 × 151 mm (7.17 × 3.07 × 5.94 in)
Package size	231 × 191 × 93 mm (9.09 × 7.52 × 3.66 in)
Weight	Approximately 1.1 kg (2.43 lb)
Operating temperature	-20°C to +50°C (-4°F to +122°F)
Recommended operating room temperature	Below 25°C (77°F)
Automatic shut-off	After approximately 5 minutes of inactivity
Warranty	6 years, subject to applicable warranty terms and proof of purchase

ELECTRICAL COMPATIBILITY The universal voltage rating does not replace the need for a compatible plug and a safe local mains supply. Use only the supplied or approved power cable.

Product identification

The model, serial number and electrical rating are shown on the product label. Do not remove or obscure this label. Quote the model and serial number in all service requests.

10 Warranty and support

Limited warranty

The device carries a 6-year warranty, including an unlimited-pulse guarantee for the lamp. Coverage, exclusions, geographic availability and service procedure are governed by the warranty terms supplied at the time of purchase. Proof of purchase and the product serial number may be required.

Damage caused by misuse, unauthorised repair, liquid ingress, impact, incorrect power supply, failure to follow this manual, or normal cosmetic wear may be excluded, subject to applicable consumer law.

Customer support

Channel	Details
Email	hello@elosme.com
Website	www.elosme.com

End-of-life disposal

Do not dispose of electrical equipment with unsorted household waste where separate collection is available. Follow local requirements for electronic equipment and packaging disposal.

> KEEP THIS MANUAL Store this document with the device. When lending, selling or transferring the product, include the complete manual and all safety information.

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INFINITY ICE EFFECT II • T012C
Professional User Manual | Revision 02
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